

**UNITED STATES BANKRUPTCY COURT
MIDDLE DISTRICT OF ALABAMA
Office of the Clerk**



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BANKRUPTCY BAR
Middle District of Alabama

All Attorneys of the Middle District of Alabama:

During the first week of June 2002, we lost all of the images scanned by this court since November of 2000. We were not able to restore these images because of a bad tape backup. This letter is an apology to all of you for this terrible inconvenience. This is truly a catastrophic loss of data, and we have taken steps to insure that this will not happen again. First, we are completing daily backups and checking our backup tapes to insure the integrity of the backup. Secondly, we are restructuring our backup process to utilize more modern backup tape systems. To provide you with the convenience of having images with the Pacer queries, we are now rescanning all of the lost images. We have hired 4 temporary workers to begin scanning, first with the cases that are still pending, then to all the closed cases that are in our file room. Again, these images are being backed up and a backup tape is being checked each evening. When we migrate to the Case Management/Electronic Case Files system, we will have our tape backups, a RAID 5 backup drive and also all CM/ECF files will be mirrored to a replicate server in Washington, DC. This letter is to assure you that we have now implemented redundant measures to preclude the loss of this information again. I thank you all for your patience, and again offer my sincere apologies for this inconvenience.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Oda".

Richard S. Oda
Clerk of Court

The mission of the Bankruptcy Clerk's Office for the Middle District of Alabama is to provide the highest quality service to the public, litigants and the bar.